

FASTdocs:

Intelligent Enterprise Content &
Information Management for
Banks & Credit Unions



alogent.com

FASTdocs is a scalable, web-based enterprise content and information management (ECM/EIM) platform built specifically for banks and credit unions that empowers institutions to capture, archive, and manage all types of content—including paper documents, text, numeric data, audio, video, and image files—within a single, centralized system. More than just a document imaging solution, FASTdocs creates a unified repository for all critical data, from account holder records to internal operational documents.

With real-time, enterprise-wide access, employees can quickly retrieve information to improve service delivery and response times. Content can be imaged, uploaded, or imported directly at the point of presentment, helping to increase operational efficiency, reduce fraud risk, and enhance consumer experiences. FASTdocs organizes content by account holder with a person-centric approach, aligning with how your institution already operates, rather than forcing categorization by document-type.

FASTdocs also features intelligent automation tools that streamline operations. Its AI Classification capabilities use large language models (LLMs) to automatically identify document types and extract index data during ingestion—reducing manual efforts and improving accuracy. Additionally, its Workflow Library offers a collection of pre-configured, event-driven workflows that automate common business processes like document routing, approvals, and checklists. These workflows are easily customizable and triggered by actions such as document creation, enabling faster service and stronger compliance.

By consolidating all content into one platform and layering in intelligent automation, FASTdocs eliminates the need for multiple, disconnected systems—supporting a more agile, compliant, and customer-centric organization.

IMAGING



- Desktop scanning
- Multifunction scanning
- Drag and drop
- Upload
- Consumer Upload
- Email

FASTdocs makes it easy for financial institutions to digitize and manage content from any source. Whether it's desktop scanning, multifunction scanning, drag-and-drop uploads, or email ingestion, FASTdocs streamlines the process with real-time indexing and intelligent automation. Account holders can also securely upload documents through a self-service portal, ensuring convenience and compliance while reducing manual effort. With browser-based access and flexible deployment options, FASTdocs empowers teams to work efficiently and securely—anytime, anywhere.

INTERFACES



- Core banking systems
- eSign
- External API for 2-way exchange with 3rd parties

FASTdocs is designed to work seamlessly with your institution's existing technology stack. Whether you're integrating with core banking systems, enabling eSign workflows, or exchanging data with third-party platforms, FASTdocs supports secure, two-way communication through robust external APIs. These integrations ensure that content flows effortlessly across systems—reducing manual entry, improving accuracy, and enhancing the customer experience. With FASTdocs, your enterprise content management becomes a connected, intelligent part of your digital banking strategy.

FASTdocs Capabilities & Modules

FASTdocs AI Classification - FASTdocs uses advanced AI to streamline document intake and organization. Through its File Import Studio, institutions can classify incoming documents using customizable report templates powered by large language models (LLMs). This intelligent interface automatically identifies document types and extracts index data, reducing manual effort and improving accuracy across your enterprise content management workflows.

FASTdocs API - FASTdocs allows Alogent products and non-Alogent technologies to interface with its ECM/EIM suite. For example, the External API enables developers to programmatically interact with the data and documents stored within FASTdocs. This enables custom integrations of FASTdocs functionality into third party applications (such as pushing documents to, or pulling documents from, FASTdocs) all without having to access the FASTdocs interface. Leveraging the API facilitates quicker interaction between applications, as well as provides a custom user experience to your institution's userbase.

FASTdocs Batch Scan - The Batch Scan module allows users to scan large volumes of paper documents quickly and process them accordingly. Users can separate documents into individual document types, rearrange, add, and remove pages, and automatically index each document accordingly. With Batch Scan's OCR functionality, users can populate index fields with information read from the document itself - saving time and preventing typographical errors.

FASTdocs Check Archive - Archive is integrated directly into FASTdocs to facilitate data storage and management of checks. This includes on-us checks, in-clearing items, and deposited items in a single location for research.

DocuSign Module – Alogent’s integration with DocuSign Connect allows File Import Studio to automatically capture documents into FASTdocs as soon as they are signed by the account holder. Using DocuSign’s Connect API, DocuSign will push all documents included in the data envelope automatically to File Import Studio with no action required from the institution. These documents are then imported into FASTdocs and placed in the designated folders associated with that document type. This provides a seamless and efficient process for digitally signed documents.

FASTdocs Expired Documents Module – FASTdocs’ Expired Documents feature allows institutions to specify the number of days from the date a document is created until it expires. This is useful for documents such as Drivers’ Licenses or Passports, where the expiration date isn’t known until further processing. This feature works in conjunction with FASTdocs WebShare and WebShare Upload to auto-create an upload request for account holders requesting an updated document after the document expires.

File Import Studio – File Import Studio automatically imports, processes, and indexes electronic files from any source – in any format, in real time, then stores the content in FASTdocs. Eliminate the manual manipulation of documents – no need to print and then scan documents back into your system. Make all your documents – statements, core reports, loan origination paperwork, executed e-signature documents, departmental documents – immediately available to authorized staff.

Unidex – Unidex is a key part of File Import Studio to allow for integration with third-party applications that provide index files for storage. Unidex reports support both text-based and non-text-based documents.

WebShare –WebShare is a secure self-service interface with real-time, permission-based access for account holders and employees. WebShare works seamlessly with your home, mobile or digital banking platform to enrich user experiences and extend self-service capabilities that promote convenience. WebShare gives institutions the means to deliver ultra-convenient access on demand, by connecting existing online banking portals to FASTdocs data.

WebShare eDelivery - The add-on eDelivery module replaces separate applications for issuing email notifications and e-statements, allowing financial institutions to direct their valuable employee resources toward customer/member services. WebShare eDelivery enables automated alerts when documents like e-statements are available for account holders.

WebShare Upload – WebShare upload is a two-way messaging and bi-directional document-exchange. Eliminate delays, save on printing and operational costs, and deliver anytime, anywhere access.

FASTdocs Workflow Library - FASTdocs includes a robust library of commonly used, pre-built workflow templates tailored for financial institutions. These workflows support automated document routing, approvals, checklists, and event-driven triggers—streamlining everyday business processes with minimal setup. Easily customizable, they help teams reduce manual effort, improve consistency, and accelerate service delivery across departments.

Alogent provides proven, end-to-end check payment processing, and enterprise content, information management, and loan management platforms to financial institutions of all sizes, including credit unions, community banks, and some of the largest national and international institutions. Our unique approach spans the entire transaction ecosystem — capturing and digitizing transaction data, mitigating fraud, and automating entire workflows so that information is available across the enterprise. Alogent’s solution suites leverage the latest in AI, machine learning and predictive analytics, including enterprise-wide data intelligence and reporting solutions that enable financial institutions to deliver products and services that boost engagement through personalization and data-backed decisions.



alogent.com

marketing@alogent.com
+1.678.966.0844

