



## **Alogent Guide to Test Licenses**

Alogent will make test licenses available for certain Software in the quantity indicated below, without requiring payment of additional license fees, provided that

- (i) Alogent hosts the Software in its cloud environment or Alogent implements a test environment at Customer's site;
- (ii) Customer has paid all applicable license fees with respect to the Software and/or all applicable services fees with respect to the test environment; and
- (iii) Test licenses for Software not listed below may incur a license fee and/or annual support fee.

Alogent will provide test licenses only for Software licensed by Customer and only for Software used in Alogent's hosted environment or in a test environment implemented by Alogent. Test licenses may be used for testing and/or training purposes.

***\*\* To request test licenses, please submit a ticket in the Alogent community portal.***

### **Hub Suite:**

- Central Administration - 5
- Capture – 25 (for either ITC, Validated Teller or Branch Capture)
  - For ITC an equal number of licensees will be issued for:
    - Delayed Scanning
    - Pre-Post
    - Teller AFS Fraud (only if they purchased the AFS Module)
- Correction – 10
- Cross Channel Fraud – 1
- Cross Channel Fraud workstations - 5
- Transport Service – 1
- Commercial Remote Deposit–5
- ATM – 5
- ITM –5
- X9 Import Manager - 1
- IPRM - 25

### **Archive:**

- Archive Full License - 1
- Archive (Web API) License - 1

**Unify:**

- Portal – 10 users
- Capture - 25 (for either Teller Capture, or Back Counter)
- Cross Channel Fraud is licensed
  - Cross Channel Fraud – 1
  - Cross Channel Fraud workstations - 5
- Day 1/Day 2 bundle is licensed
  - Item Corrections – 10 users
  - Transaction Review – 10 users
  - Balancing – 10 users

**AWARE:**

- AWARE - 10 (for research training)
  - Duplicate detection

Alogent will provide Support Services for test licenses Monday through Friday between 8:00 a.m. and 6:00 p.m. EST/EDT excluding holidays. Customer understands and agrees that

- (i) any environment using test licenses is intended for testing and training purposes only in the Financial Institutions' test environment and will not be used in live production. In the event that Customer uses any such test licenses in a live production environment, Alogent will be entitled to revoke such licenses and invoice Customer at its then current rates for the duration of time that the test licenses were issued;
- (ii) no SLAs or Severity levels as described in the Alogent Support Guide are applicable to test licenses or test environments;
- (iii) any training done in the test environment is at the sole discretion of Customer and is not supported by Alogent's Support team or Professional Services team;
- (iv) for Customers hosted in Alogent's cloud environment, Alogent reserves the right to perform software upgrades as warranted by Alogent, and such upgrades will not follow standard maintenance or notice windows;
- (v) in the event that a test environment needs to be restored, testing data will be lost;
- (vi) provision of Support Services with respect to a test environment is subject to payment by Customer of all Fees described in the Agreement and each applicable Schedule.