

# **Solution** Alogent Training

We're committed to helping your financial institution be successful with AccuAccount. That's why we offer a variety of training resources, including live webinars, on-demand videos, and top-notch support.



## **Training Videos**

Unlimited access to pre-recorded videos about AccuAccount and AccuDoc. Videos are available during and after implementation, which can serve as a useful resource when onboarding new team members.



## Live Training for Editors/Scanners

At the end of your implementation, your editors and scanners will be invited to our five-hour training session (split over two days). Need a quick refresher? Join again at any time in the future.



Unlimited access to our 30-minute webinars. Topics vary from week to week. Contact us for upcoming webinar dates, topics, and registration details.



## Admin Training Video

On-demand training videos for administrators, which cover important admin functions (approx. two hours of content).



## Admin Follow-Up Session

Schedule a 1x1 training session with Alogent's trainer after watching the pre-recorded training video. Go in-depth on desired topics, discuss best practices, and ask questions.



#### Customer Care Team Video

Alogent's customer care team is available to help answer any questions or troubleshoot issues.

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